

Roll No.

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Paper ID [C0217]

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BBA (Sem. - 3rd)**PRODUCTION AND OPERATION MANAGEMENT (BB - 305)****Time : 03 Hours****Maximum Marks : 60****Instruction to Candidates:**

- 1) Section - A is **Compulsory**.
- 2) Attempt any **Four** questions from Section - B.

Section - A

Q1)**(10 x 2 = 20)**

- a) Give three functions of Operation Management.
- b) Plant location.
- c) Process layout.
- d) Name different ISO quality systems.
- e) SQC.
- f) Maintenance Management.
- g) Productivity linked incentives.
- h) ABC Analysis.
- i) JIT.
- j) Work study.

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Section - B**(4 x 10 = 40)**

- Q2)** Define Production Management. Will your definition accommodate both manufacturing and service operations? To support, identify the type of production system suitable for
- (a) Ware house.
 - (b) Bank.
 - (c) Manufacture of TV Sets.
- Q3)** What is Capacity Planning? What are the options available for modifying capacity in the short run? Explain with examples.
- Q4)** Compare and contrast continuous production system with Intermitant (discrete) production system with examples.
- Q5)** What is importance of facility location in Business? What are the factors to be considered while locating a fruit and vegetable retail outlet?
- Q6)** Write brief note on the following :
- (a) Supply Chain Management.
 - (b) TQM.
- Q7)** (a) What is Acceptance sampling? Explain its importance in a continuous manufacturing system with an example.
- (b) Discuss various costs associated with Inventory Management and their inter relationship with examples.

